MySDEC

Sarawak Digital Economy Corporation
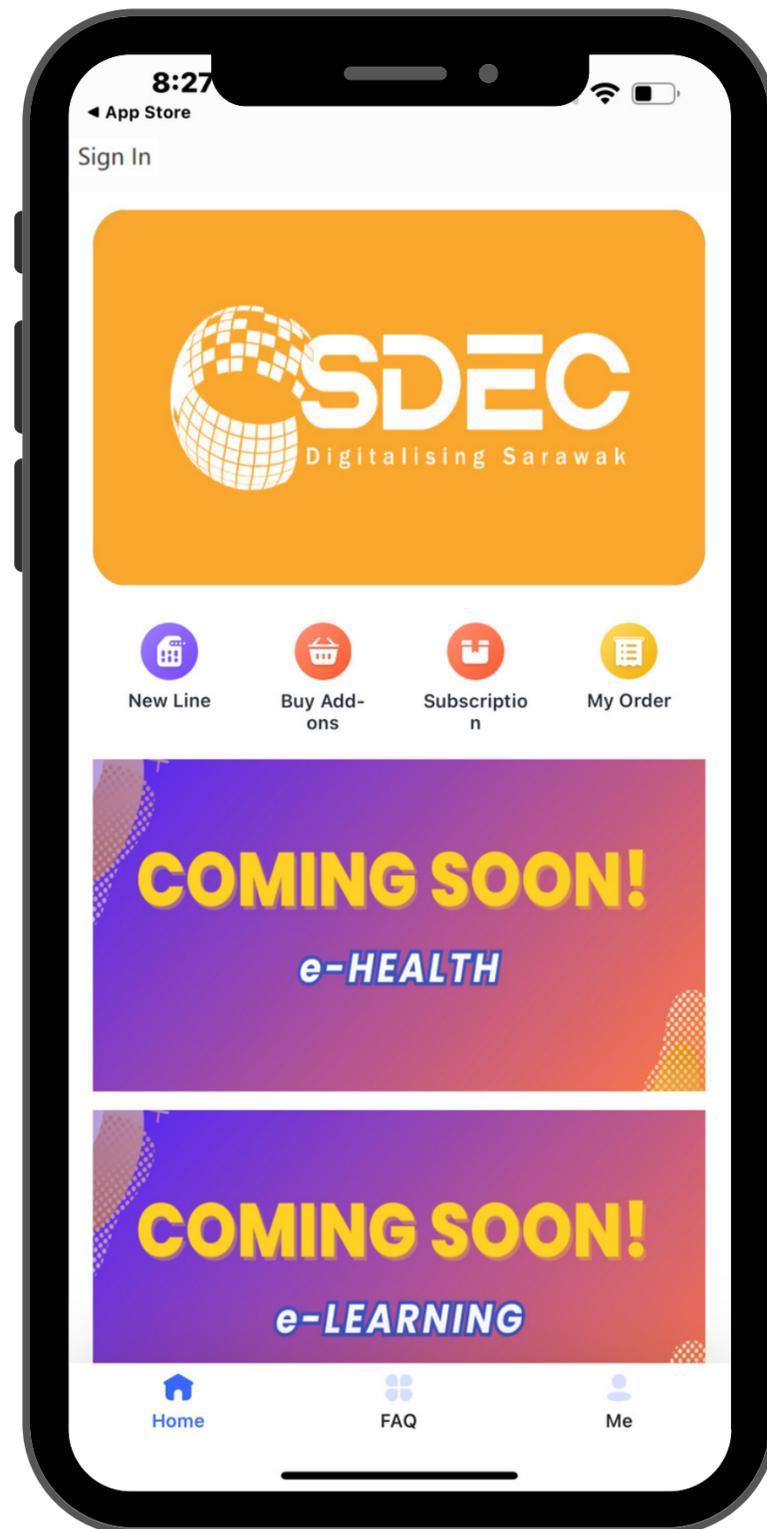
HomePage

01 The HomePage after downloading the application MySDEC from Google Play Store / App Store

02 Click the button 'Sign In' on top corner left of your screen
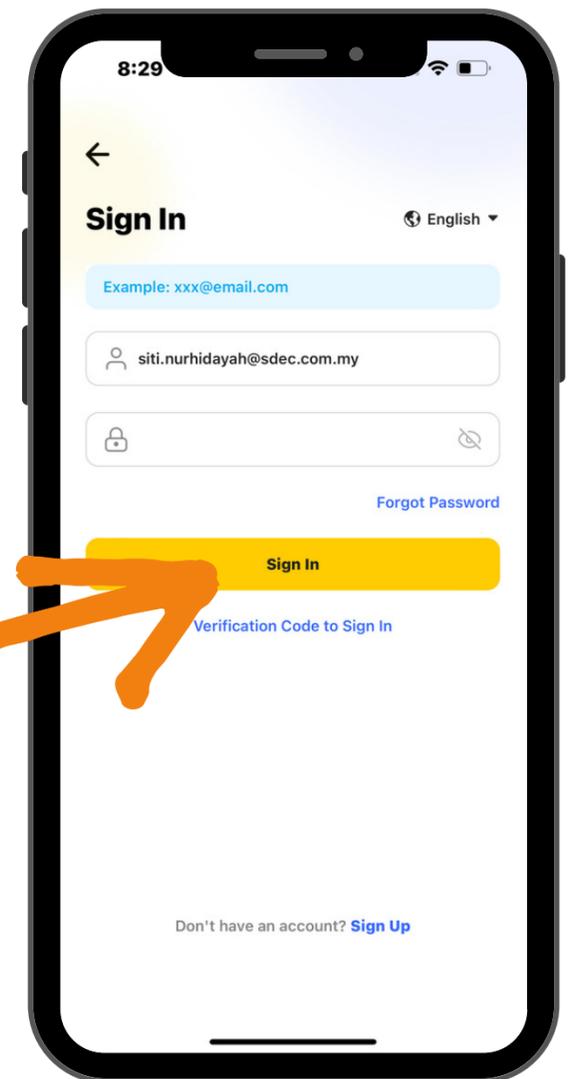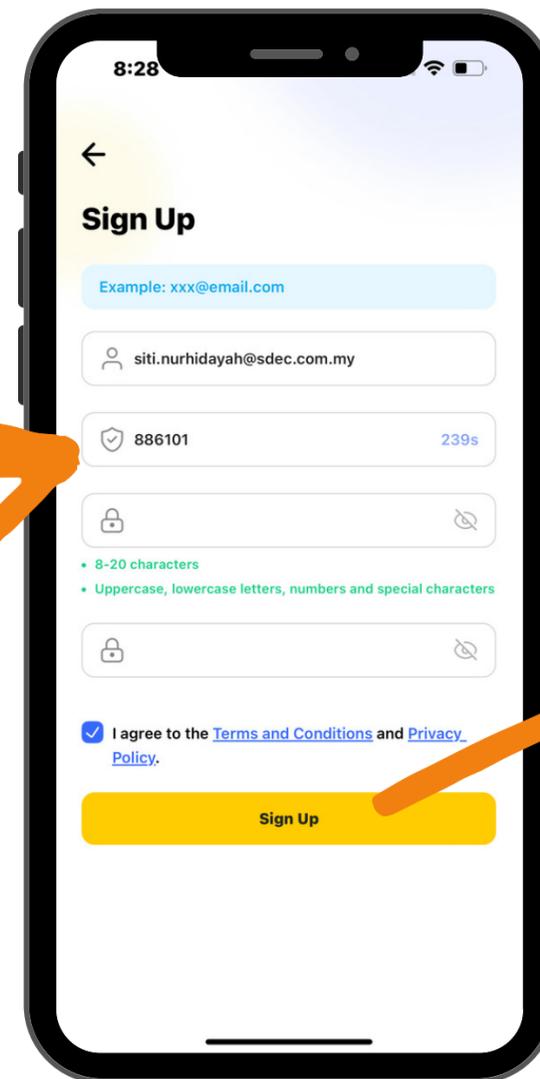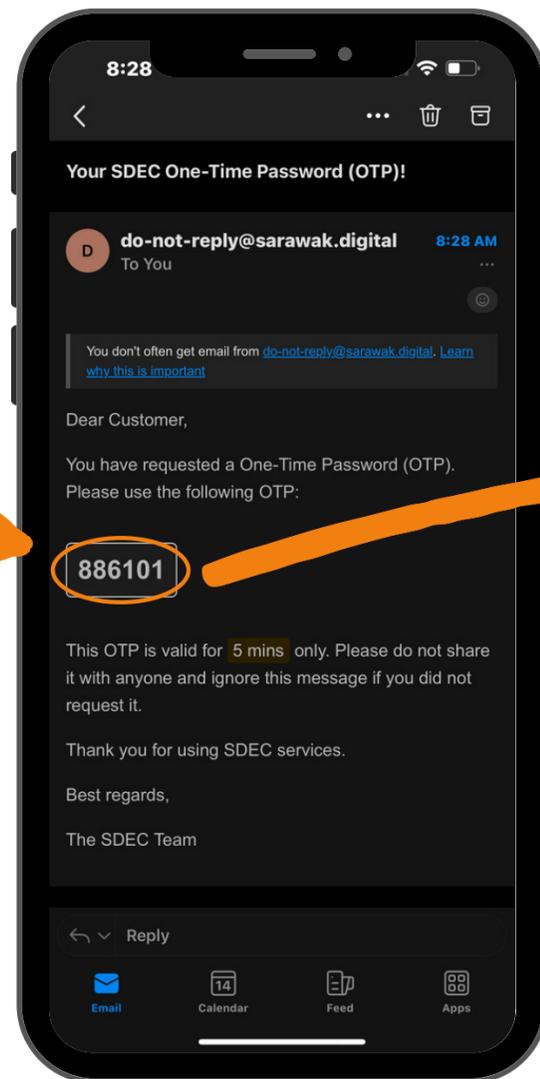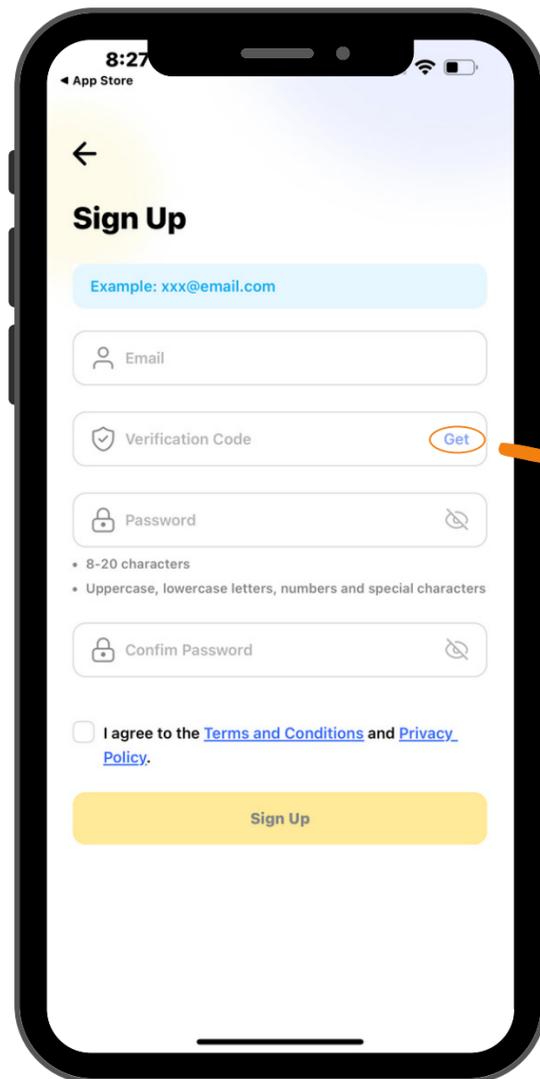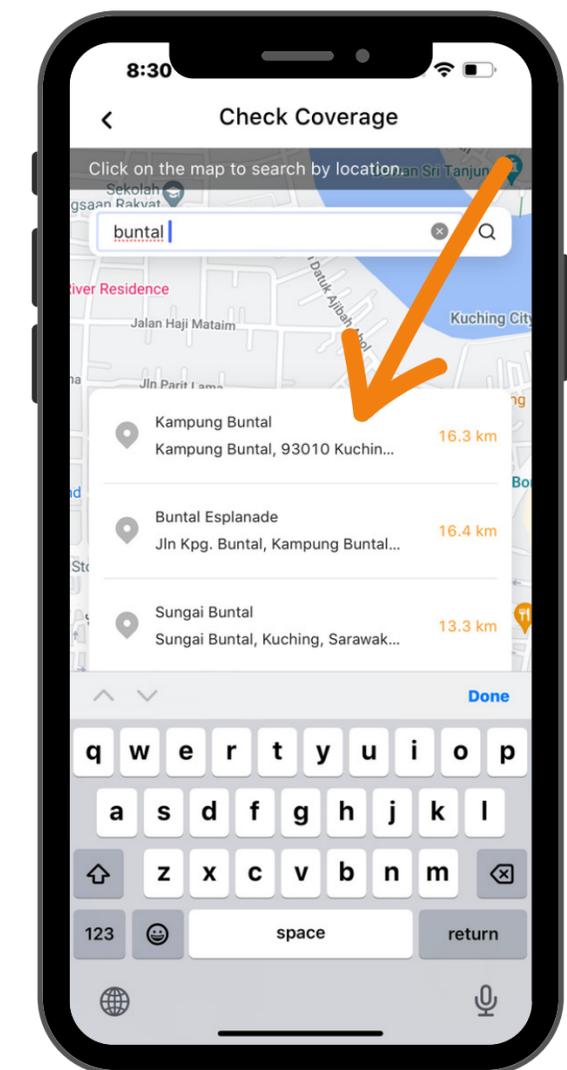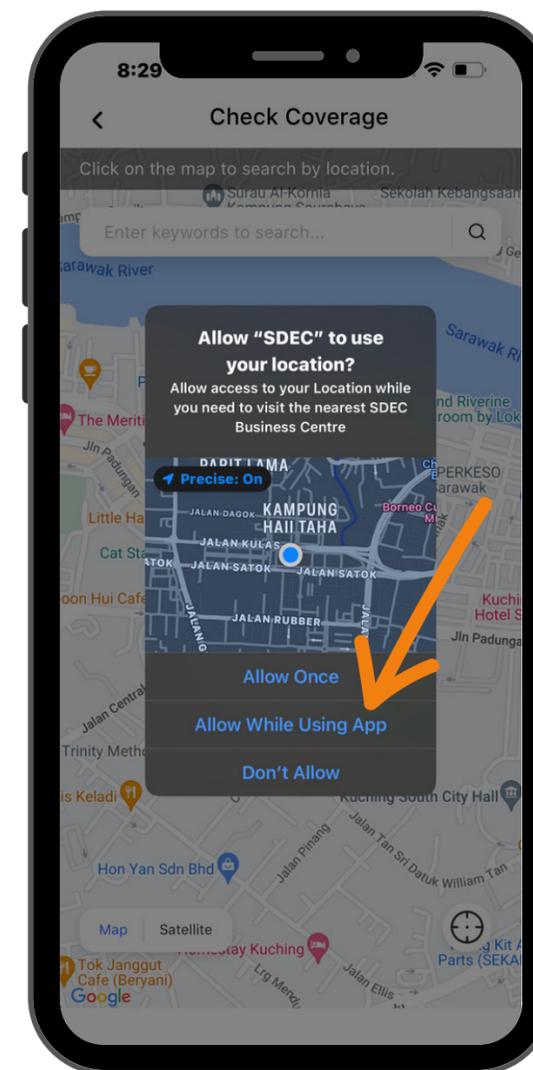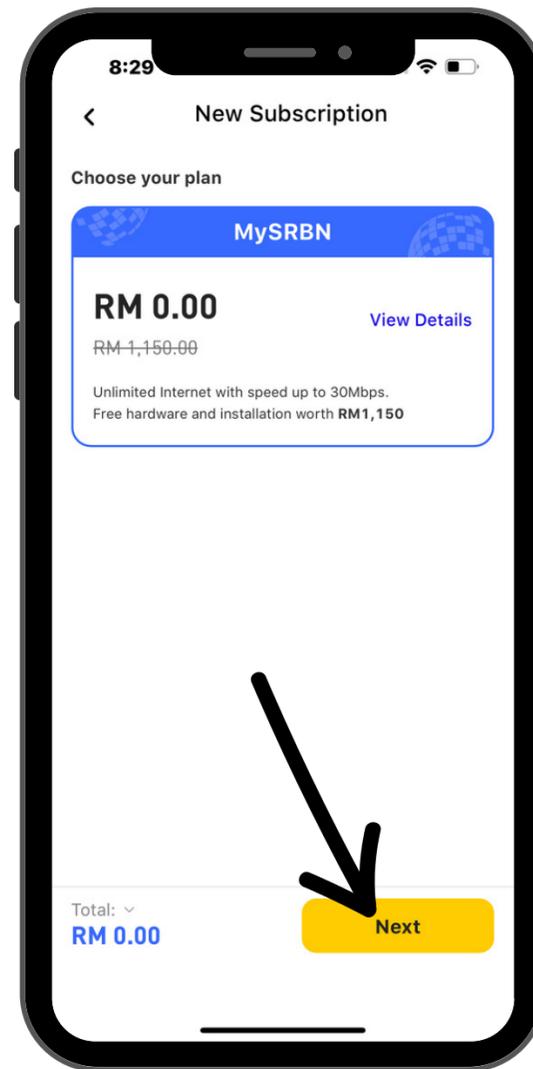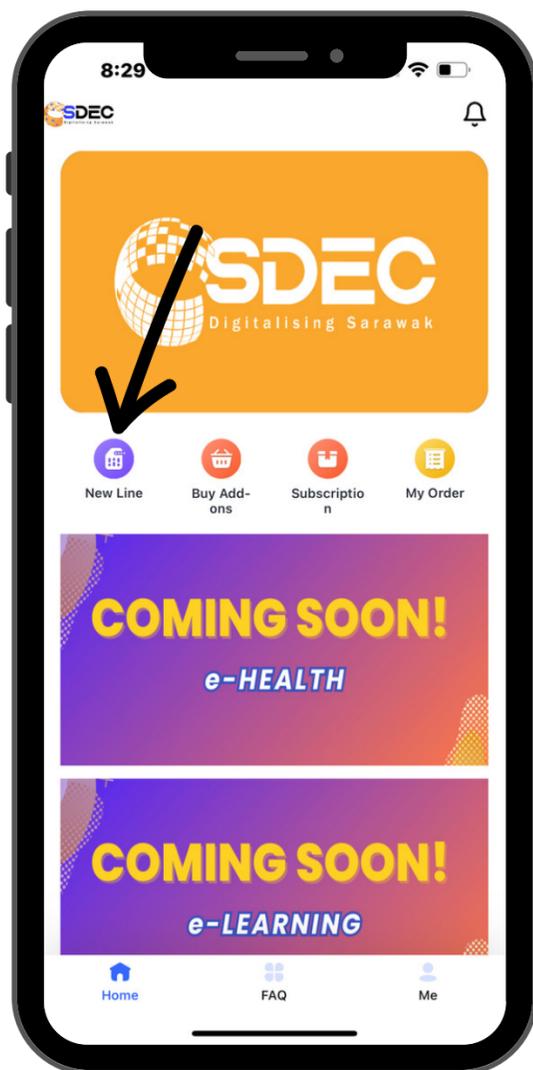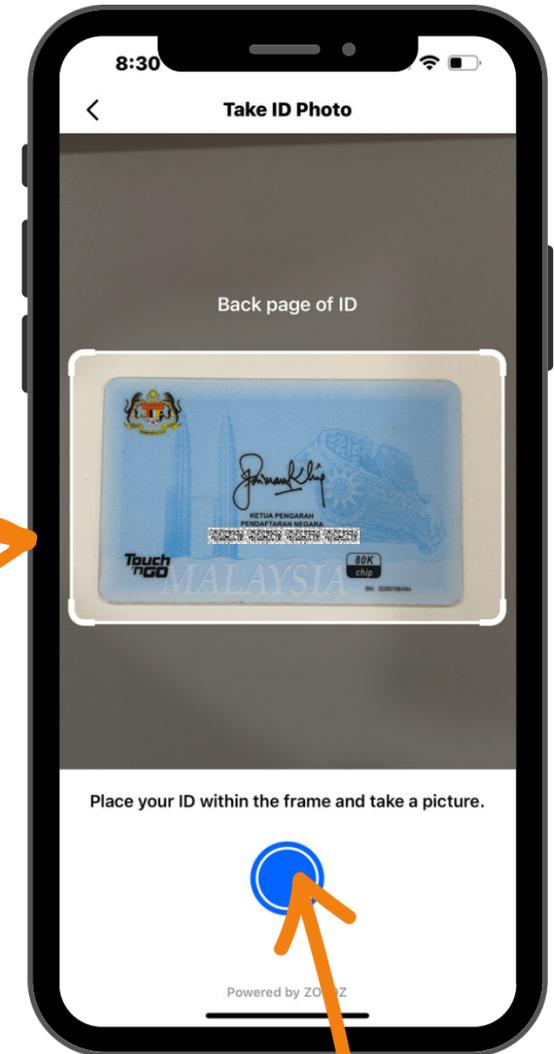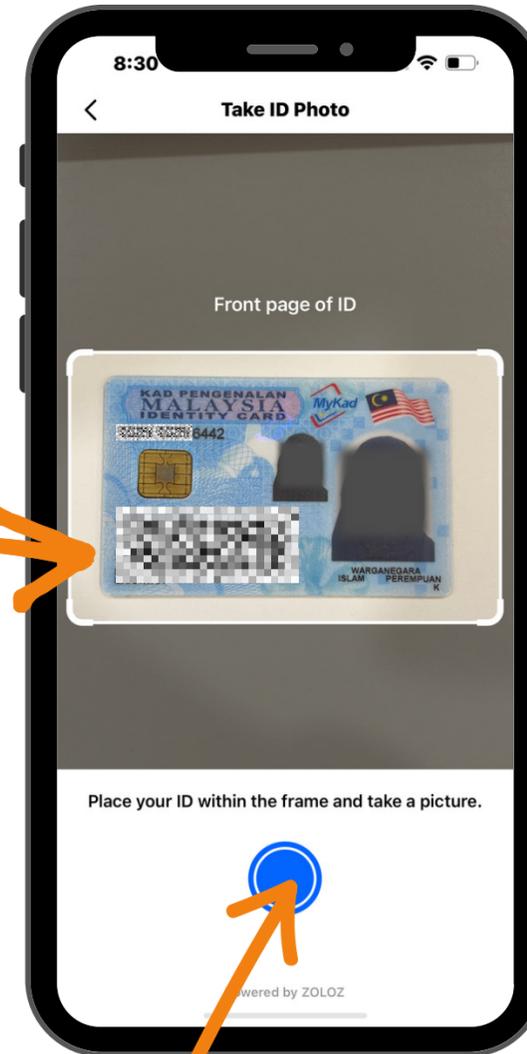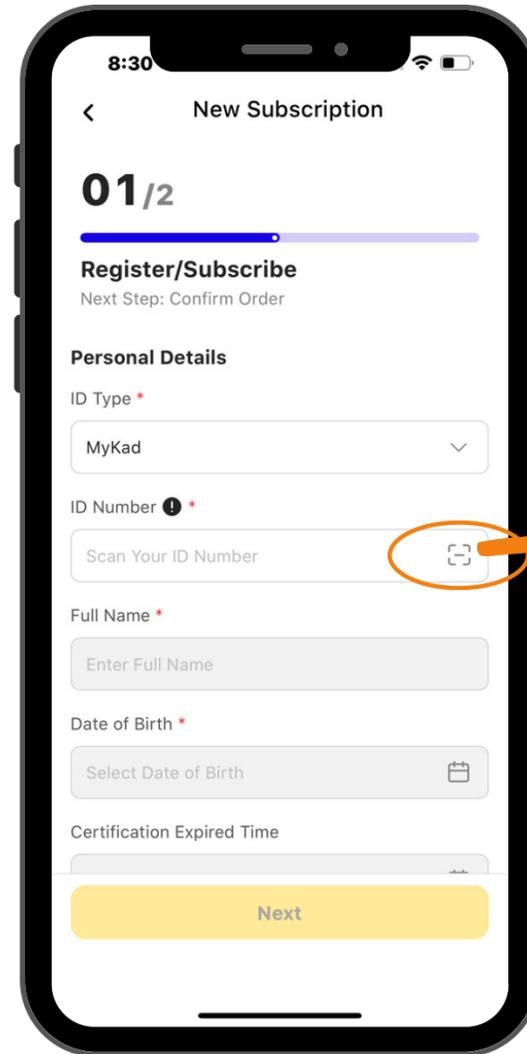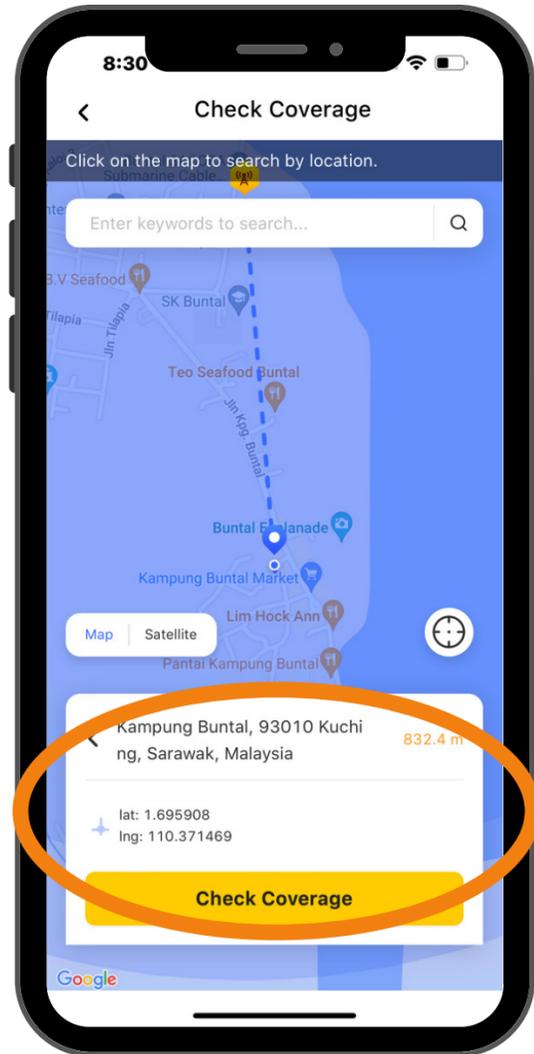
Sarawak Digital Economy Corporation

Registration to the Apps

SDEC
Digitalising Sarawak

Screen 1 — Sign Up

8:27
App Store

Sign Up

Example: xxx@email.com

Email

Verification Code   Get

Password

- 8-20 characters
- Uppercase, lowercase letters, numbers and special characters

Confirm Password

☐ I agree to the Terms and Conditions and Privacy Policy.

Sign Up

Screen 2 — OTP Email

8:28

Your SDEC One-Time Password (OTP)!

D do-not-reply@sarawak.digital   8:28 AM
To You

You don't often get email from do-not-reply@sarawak.digital. Learn why this is important

Dear Customer,

You have requested a One-Time Password (OTP). Please use the following OTP:

886101

This OTP is valid for 5 mins only. Please do not share it with anyone and ignore this message if you did not request it.

Thank you for using SDEC services.

Best regards,

The SDEC Team

Reply

Email   Calendar   Feed   Apps

Screen 3 — Sign Up

8:28

Sign Up

Example: xxx@email.com

siti.nurhidayah@sdec.com.my

886101   239s

- 8-20 characters
- Uppercase, lowercase letters, numbers and special characters

☑ I agree to the Terms and Conditions and Privacy Policy.

Sign Up

Screen 4 — Sign In

8:29

Sign In   🌐 English ▾

Example: xxx@email.com

siti.nurhidayah@sdec.com.my

Forgot Password

Sign In

Verification Code to Sign In

Don't have an account? Sign Up

Registration to the Line

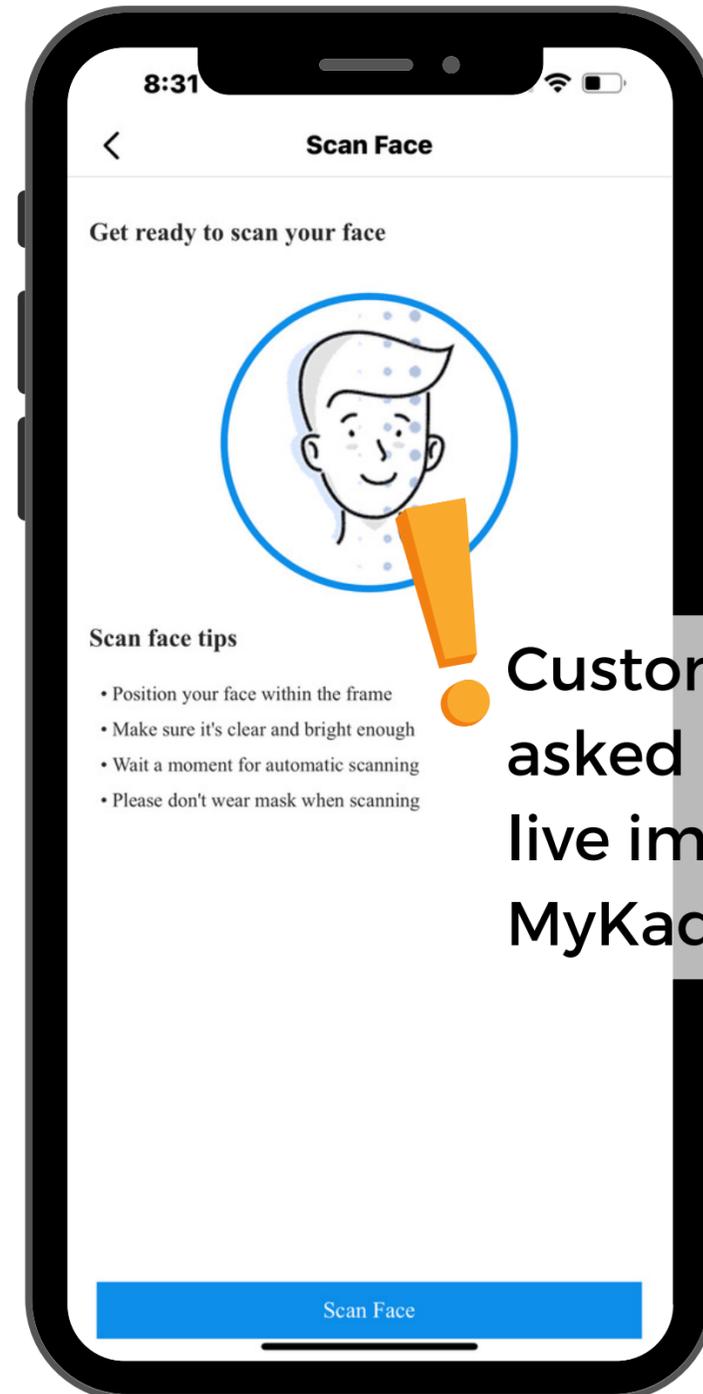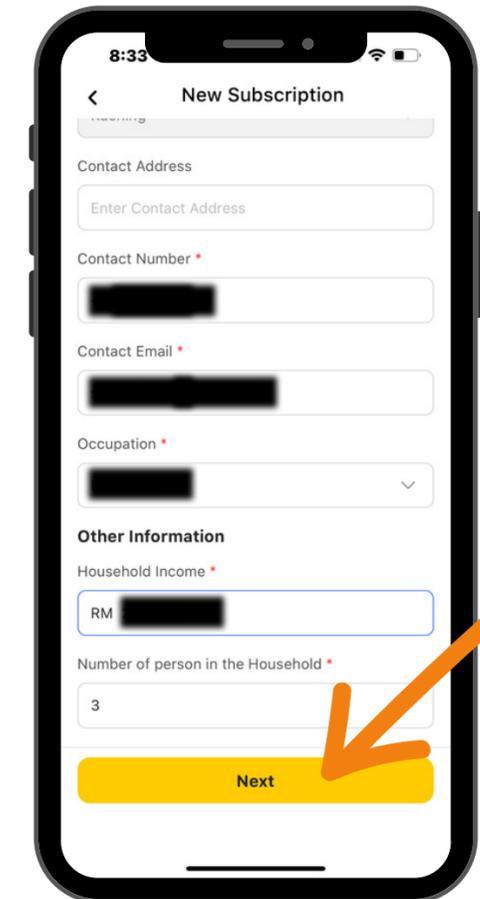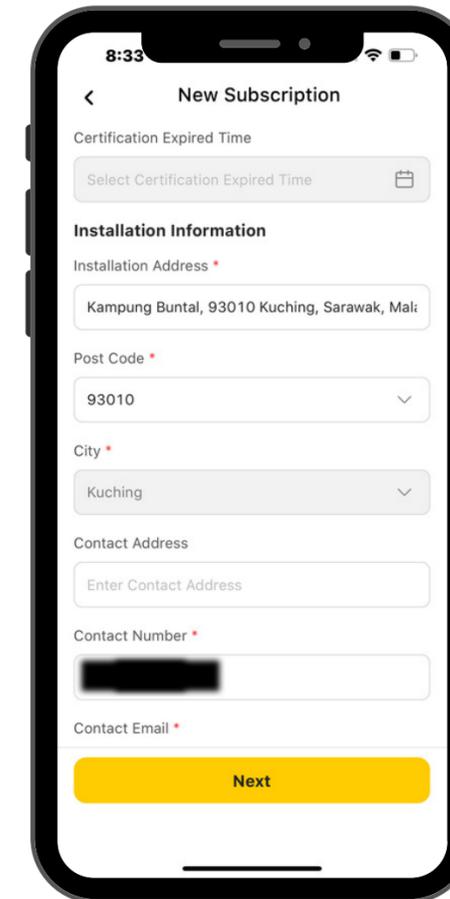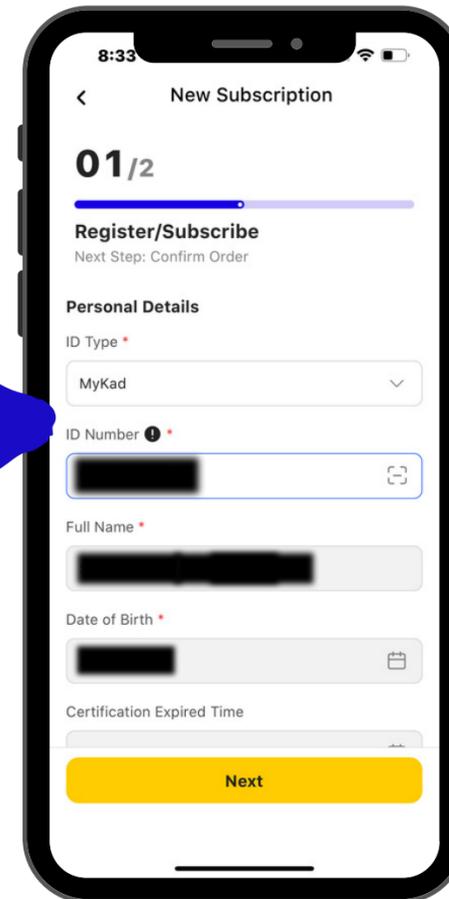

Sarawak Digital Economy Corporation

Registration to the Line

Click the blue button to capture the MyKad image (front)

Click the blue button to capture the MyKad image (back)

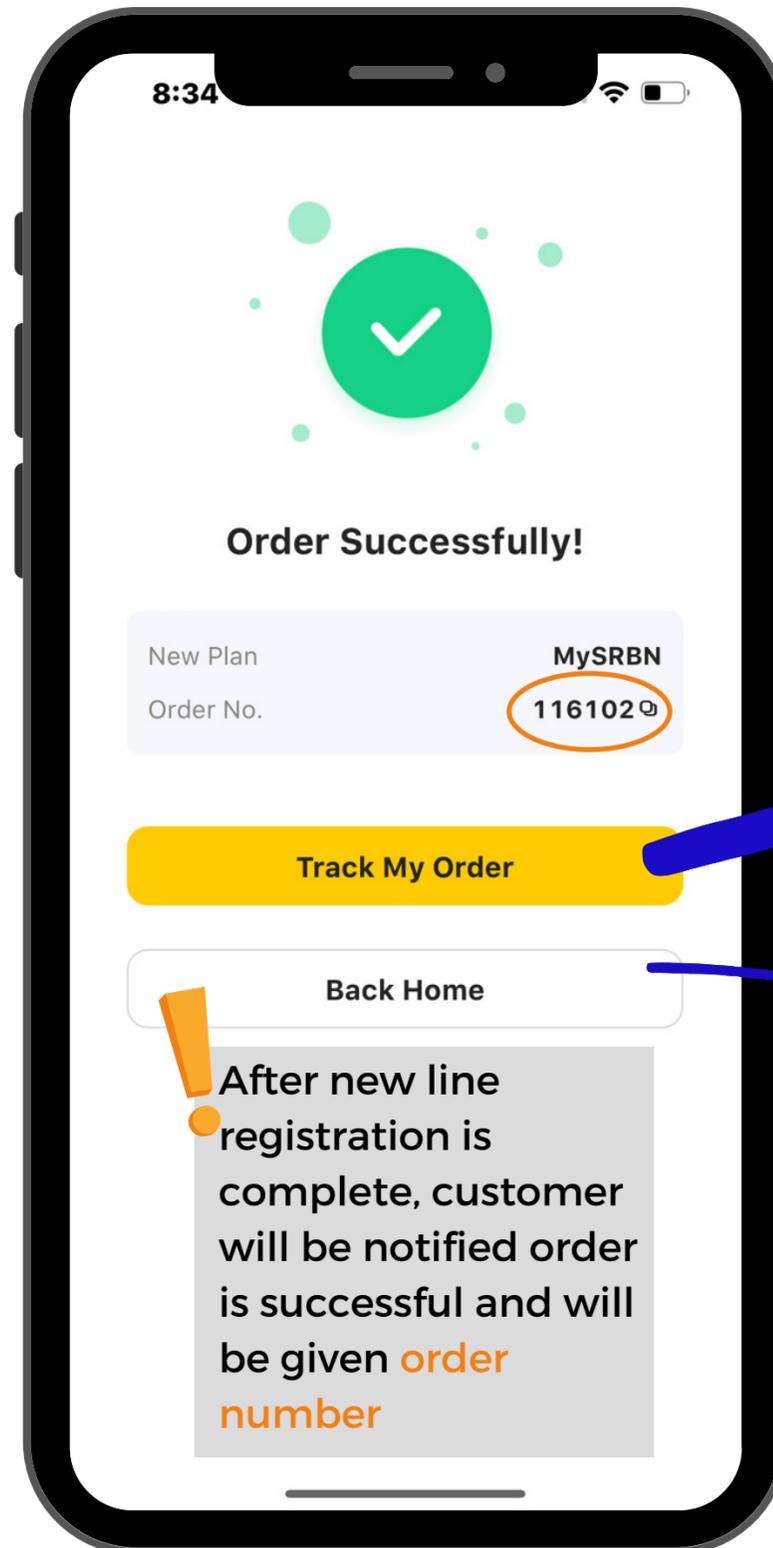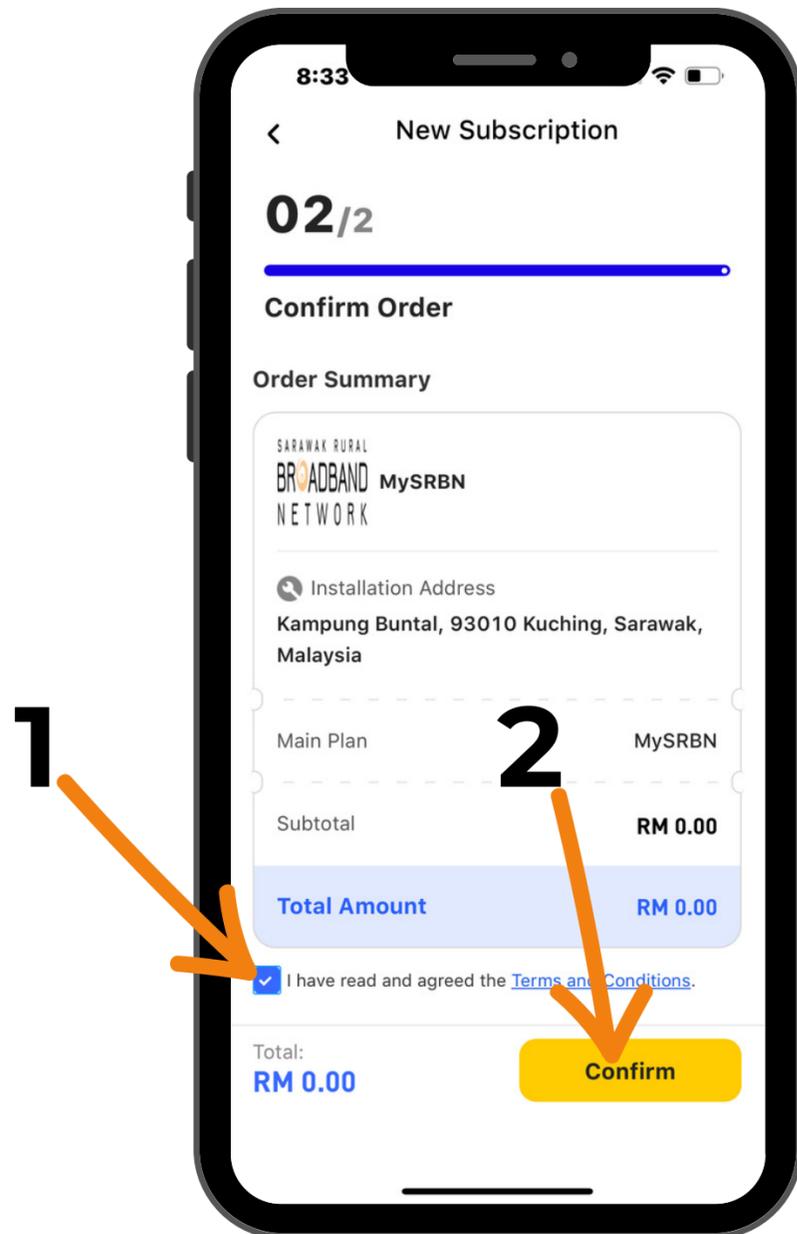Sarawak Digital Economy Corporation

Registration to the Line

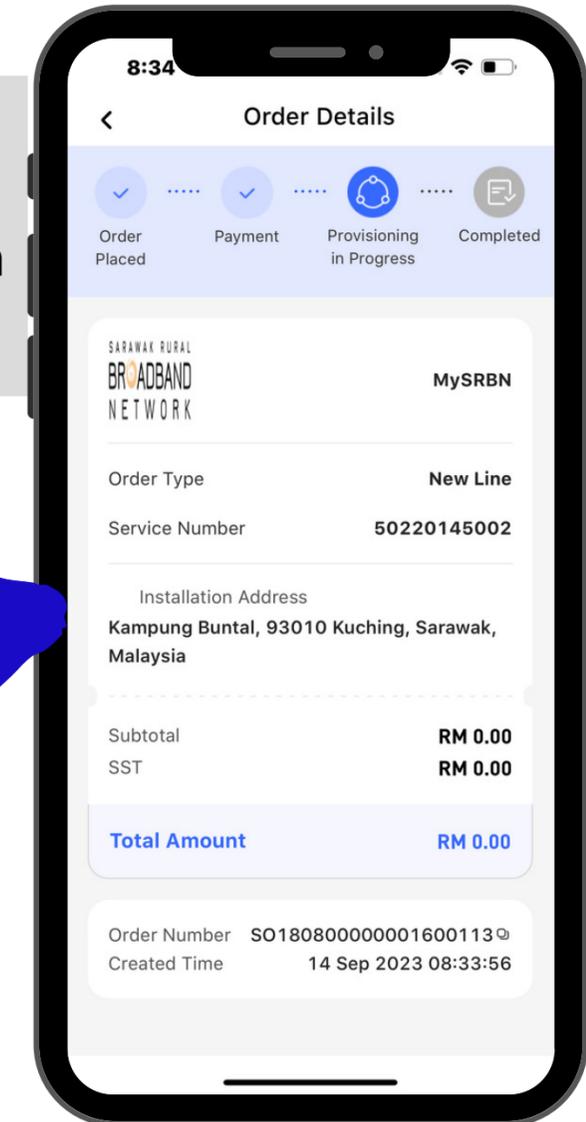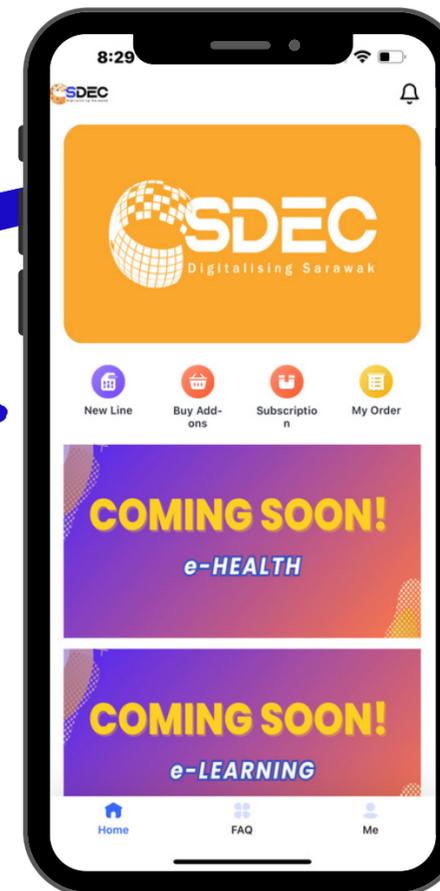Customers will be asked to scan their live image to check MyKad credibility

After scanning is successful, customers will be asked to fill in the form as shown above. Once filled, click the 'Next' button for next step
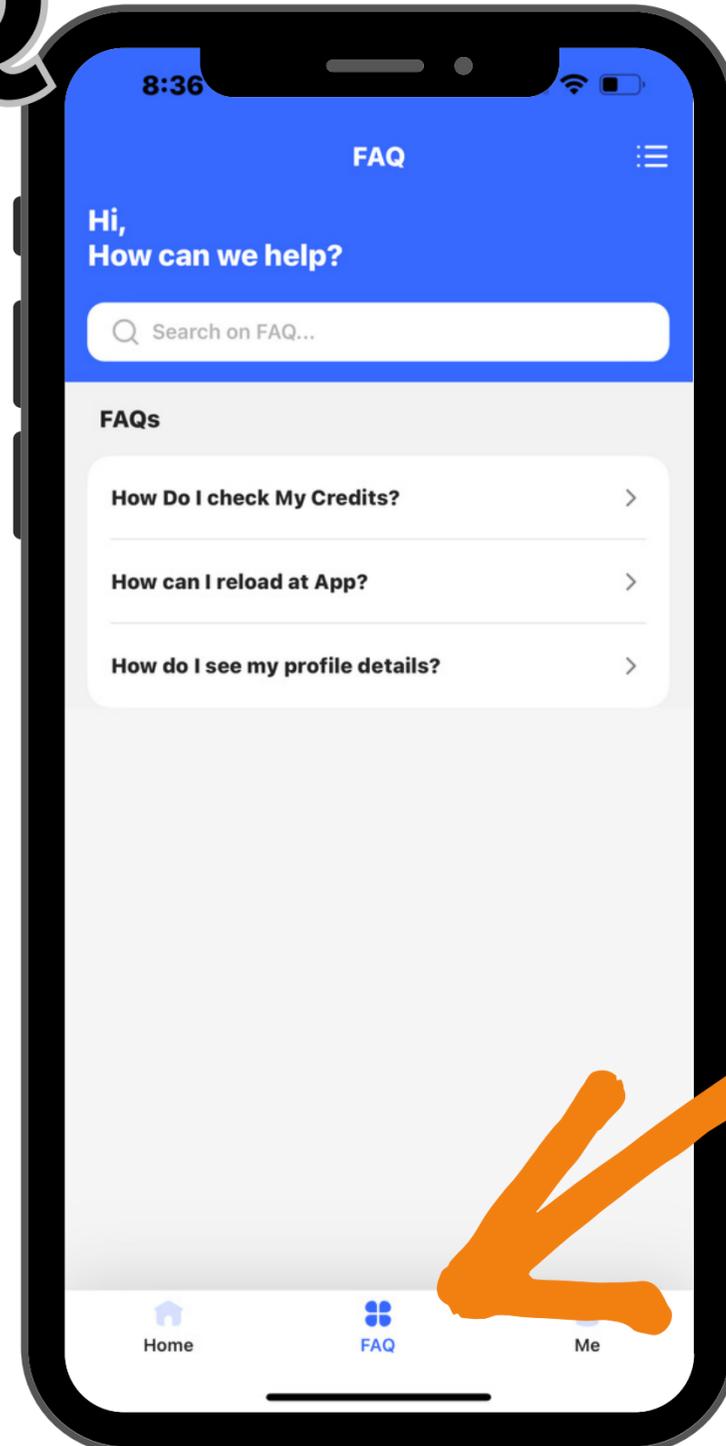
Sarawak Digital Economy Corporation

Registration to the Line

1

2

02/2

Confirm Order

Order Summary

SARAWAK RURAL
BROADBAND MySRBN
NETWORK

Installation Address
Kampung Buntal, 93010 Kuching, Sarawak, Malaysia

Main Plan	MySRBN
Subtotal	RM 0.00
Total Amount	**RM 0.00**

☑ I have read and agreed the Terms and Conditions.

Total:
RM 0.00

Confirm

8:34

Order Successfully!

| New Plan | MySRBN |
| Order No. | 116102 |

Track My Order

Back Home

After new line registration is complete, customer will be notified order is successful and will be given **order number**

Customer able to view their order details and status on this page

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8:34 Order Details

| Order Placed | Payment | Provisioning in Progress | Completed |

SARAWAK RURAL
BROADBAND
NETWORK
MySRBN

| Order Type | New Line |
| Service Number | 50220145002 |

Installation Address
Kampung Buntal, 93010 Kuching, Sarawak, Malaysia

Subtotal	RM 0.00
SST	RM 0.00
Total Amount	**RM 0.00**

| Order Number | SO180800000001600113 |
| Created Time | 14 Sep 2023 08:33:56 |

COMING SOON!
e-HEALTH

COMING SOON!
e-LEARNING

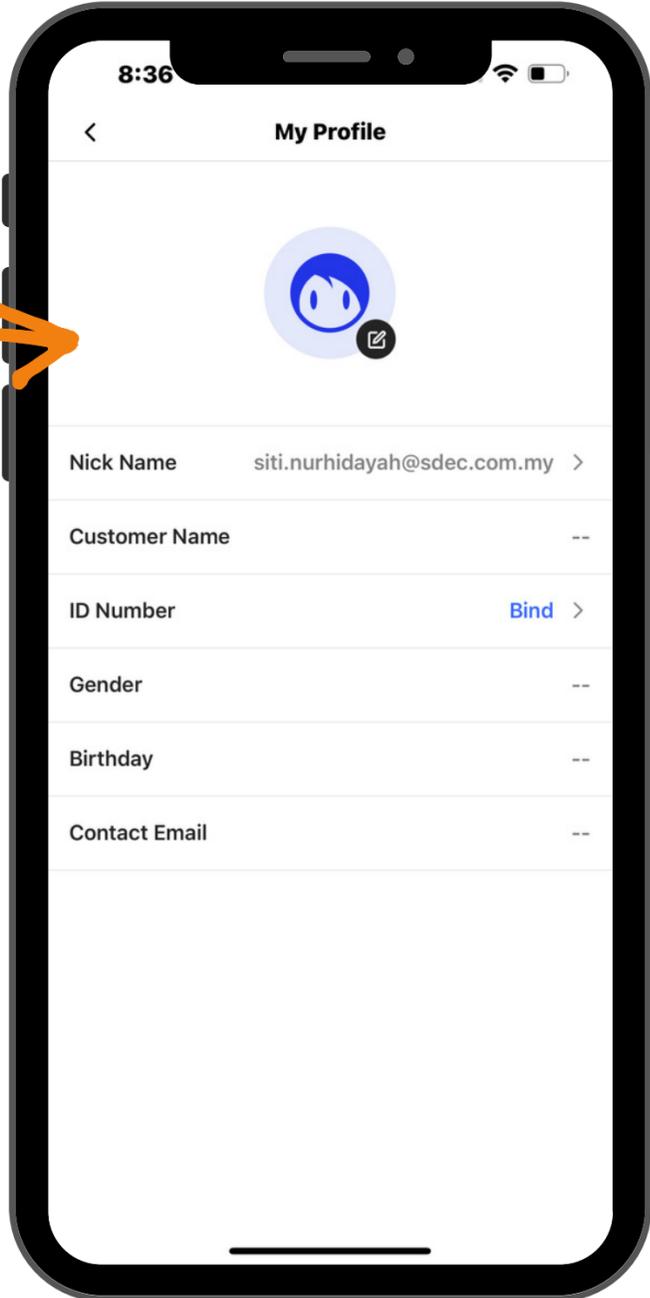New Line   Buy Add-ons   Subscription   My Order
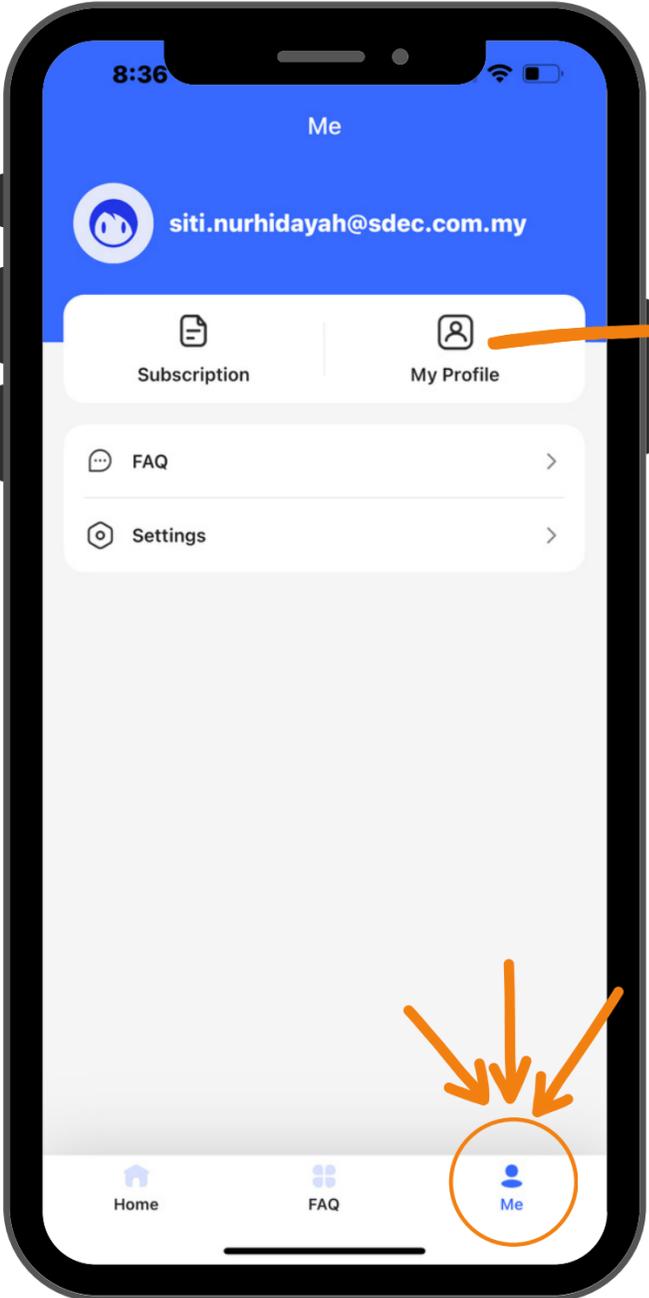
Home   FAQ   Me

FAQ

Frequent asked questions from customers about this apps can be found by clicking this icon together with answers and guidelines
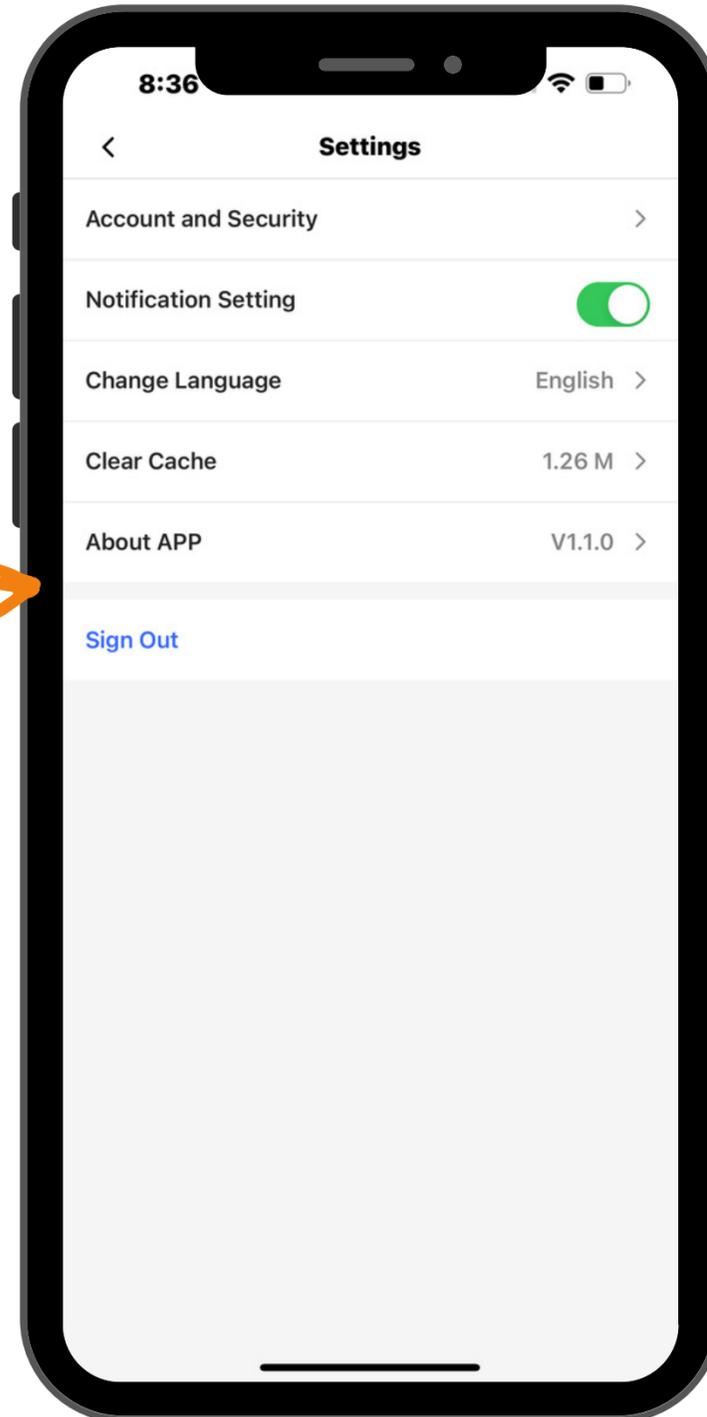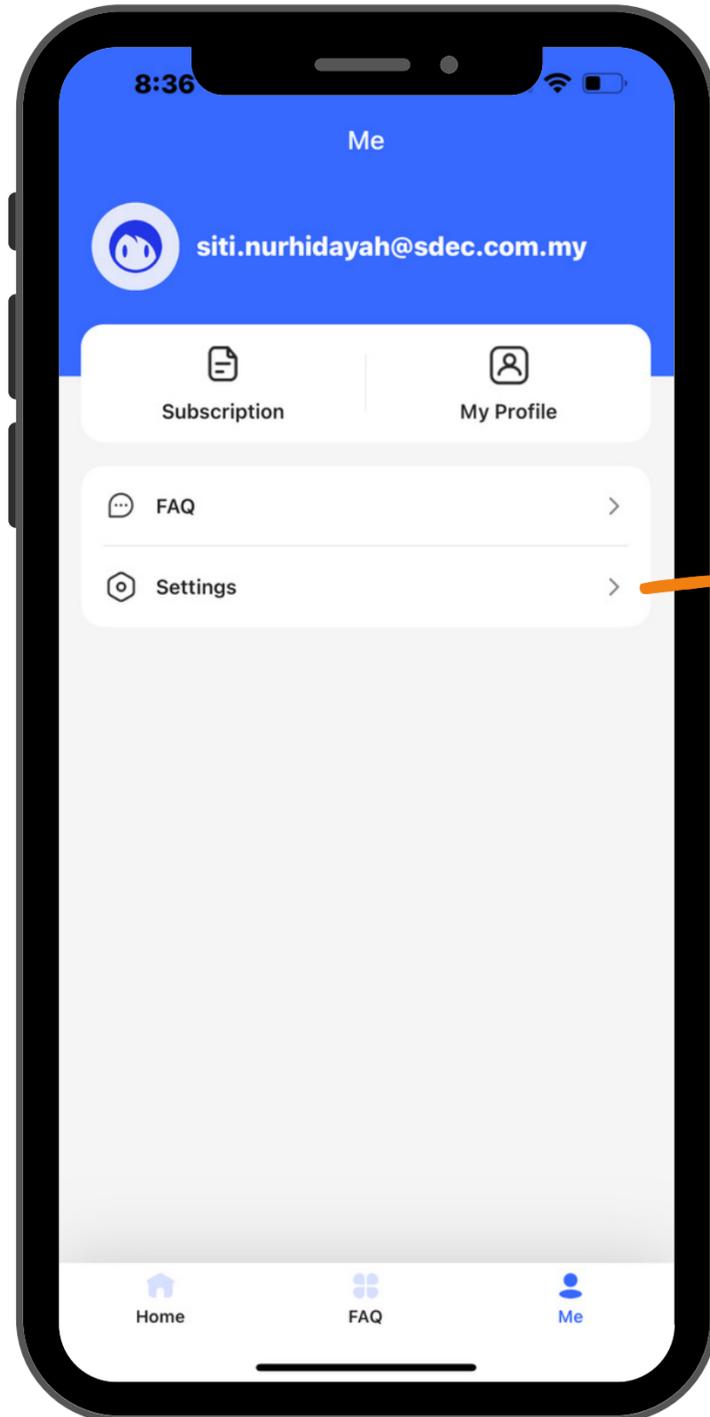
Customer Profile

Click 'My Profile' to view customer's personal details. Customer can change their Contact Email through this page

Sarawak Digital Economy Corporation

Settings

- **Account and Security**
- **Notification Setting**
- **Change Language**
- **Sign Out**

Thank You

for trusting our services

Contact Us

Lot 3759 and 3760, Blok 9,

Jalan Sultan Tengah Rampangi,

93050 Kuching, Sarawak

mysrbn@sarawak.digital

1800-88-7709

082-364743